

### STEVE COOLEY LOS ANGELES COUNTY DISTRICT ATTORNEY

18000 CLARA SHORTRIDGE FOLTZ CRIMINAL JUSTICE CENTER 210 WEST TEMPLE STREET LOS ANGELES, CA 90012-3210 (213) 974-3501

September 4, 2007

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

AUTHORIZE THE LOS ANGELES COUNTY DISTRICT ATTORNEY TO ACCEPT TWO-YEAR FUNDING FROM THE STATE OF CALIFORNIA VICTIM COMPENSATION AND GOVERNMENT CLAIMS BOARD (VCGCB) FOR THE CLAIMS VERIFICATION PROGRAM AND TO ADMINISTER THE FUNERAL/BURIAL AND DOMESTIC VIOLENCE PROGRAM FOR FISCAL YEARS 2007-08 AND 2008-09 ALL DISTRICTS (3 VOTES)

#### IT IS RECOMMENDED THAT YOUR BOARD:

- 1. Adopt the attached Resolution authorizing the Los Angeles County District Attorney, on behalf of the County of Los Angeles, to enter into a Joint Exercise of Powers Agreement with the VCGCB during the period of July 1, 2007 to June 30, 2009. Under this Agreement, the County will provide services to victims of crime, process compensation claims filed by victims, pay funeral/burial expenses for families of victims of crimes and pay relocation costs for victims of domestic violence on behalf of the State.
- Authorize the District Attorney, on behalf of the County of Los Angeles, to execute the VCGCB Agreement (copy attached) to accept grant funds for the Claims Verification Program in the amount of \$5,465,020 for two fiscal years (\$2,732,510 for each fiscal year) during the period of July 1, 2007 to June 30, 2009.

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- 3. Authorize the District Attorney, on behalf of the County, to allocate to the City of Los Angeles (City), as a subgrantee, \$1,368,074 (\$684,037 for each fiscal year), leaving the County's portion at \$4,096,946 (\$2,048,473 for each fiscal year). The VCGCB guidelines allow only one Claims Verification Program provider in each County; and the City of Los Angeles wishes to participate in the program.
- 4. Approve and instruct the Chair to sign the attached two-year Agreement between the County of Los Angeles and the City regarding the VCGCB monies and the Claims Verification Program. Pursuant to the Agreement, the City will provide services to victims of crime and process claims filed by victims within the City of Los Angeles. The City's program costs will be limited to their allocation amount of \$684,037 per year.
- Authorize the District Attorney or his designee, on behalf of the County of Los Angeles, to serve as Project Director for the VCGCB Agreement and the County-City Agreement described above, and to sign and approve revisions that do not increase the net County cost of the Agreements.

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The purpose of the VCGCB Agreement is to allow the District Attorney's Office (DA) to provide services to victims of crime, by processing compensation claims filed by victims, on behalf of the State. The VCGCB Agreement will also assist victims of crime by eliminating the need to postpone funerals when a provider of funeral/burial services is unwilling to wait for reimbursement from VCGCB, and by facilitating the payment of emergency relocation costs of victims of domestic violence. The VCGCB Agreement not only expedites reimbursement to crime victims but also enables the County to receive timely payment for hospital and other services rendered to victims treated at County facilities.

The City of Los Angeles' participation in the Claims Verification Program will ensure services to victims of crime within the boundaries of the City of Los Angeles.

The VCGCB Agreement requires Board adoption of the enclosed Resolution to accept funding and Board approval is required for the City Agreement. Both documents have been approved as to form by County Counsel.

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#### Implementation of Strategic Plan Goals

The Claims Verification program expedites payment to victims of crime, which is consistent with the County's Strategic Plan Goal No. 1, Service Excellence, in that the public is provided access to services that are both beneficial and responsive. Acceptance of the grant funds supports the County's Strategic Plan Goal No. 4, Fiscal Responsibility, through the maximization of revenues to offset program costs.

#### FISCAL IMPACT/FINANCING

Funding for the Claims Verification Program was included in the DA's 2007-08 budget and will be included in the 2008-09 budget as well. The total VCGCB Agreement amount for Fiscal Year (FY) 2007-08 is \$2,732,510, of which \$2,048,473 is allocated to the DA and \$684,037 is allocated to the Los Angeles City Attorney's Office. Program costs are expected to be fully offset by the VCGCB for both fiscal years.

A revolving fund of \$200,000 is continuously replenished by the VCGCB as costs are incurred for the Funeral Burial/Domestic Violence Program.

If funding for these programs were terminated, an evaluation would be conducted to determine whether the programs would either be continued with costs absorbed by the department, or discontinued with the reallocation of staff to vacant budgeted positions.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Pursuant to Penal Code Section 13835.2, the Los Angeles County Board of Supervisors designated the DA as the major provider of comprehensive services to victims and witnesses of crime for the County. The District Attorney's Claims Verification Unit has verified and submitted claims to the State for un-reimbursed financial losses, incurred by victims of crime, for the past twenty (20) years. Payments for emergency funeral/burial expenses and domestic violence and sexual assault victim relocations have been administered by this Unit for the past seven (7) years.

In FY 2004-05, the Claims Verification Unit received 4,224 claims and paid \$8,367,961 to victims. The volume increased in FY 2005-06, wherein 4,927 claims were received and \$10,435,777 was paid to victims. Funeral/burial and domestic violence payments also increased: a total of \$1,928,191 was paid in FY 2004-05 and \$2,200,563 was paid in FY 2005-06.

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#### **IMPACT ON CURRENT SERVICES (OR PROJECTS):**

This program does not propose attorney staff augmentation. Therefore, the District Attorney's Office is not subject to the Board motion of December 15, 1998, requiring clearance with the Alternate Public Defender, Probation, Public Defender and Sheriff's Departments.

#### CONCLUSION:

Following Board authorization to approve the agreements for this program, the Executive Officer-Clerk of the Board is requested to return a copy of the adopted Board Letter and two (2) copies of the approved Resolution and City Agreement, containing original signatures, to Albert Ablaza, Contract and Grants Unit, Los Angeles County District Attorney's Office, 201 North Figueroa Street, Suite 1300, Los Angeles, California 90012. Any questions may be directed to Mr. Ablaza via e-mail at aablaza@da.lacounty.gov or by telephone at (213) 202-7683.

Respectfully submitted,

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STEVE COOLEY
District Attorney

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Attachments

c: Chief Executive Office County Counsel

## BOARD OF SUPERVISORS COUNTY OF LOS ANGELES RESOLUTION

Accept Joint Exercise of Power
and Funeral/Burial and Domestic Violence Agreement
with the State of California Victim Compensation and
Government Claims Board

Pursuant to California Penal Code Section 13835 et. Seq

WHEREAS, the County of Los Angeles is charged with providing vital services in the area of courts, law enforcement, and adult and juvenile justice to a population in excess of ten million persons; and

WHEREAS, the County of Los Angeles Office of the District Attorney (DA) is authorized, pursuant to Government Code Section 26500.5, to enter into an Agreement for the receipt of Federal and/or State funding from the State Victim Compensation and Government Claims Board (VCGCB) for the nature of services contemplated herein; and

WHEREAS, the Board of Supervisors of the County of Los Angeles, pursuant to Penal Code Section 13835.2, has designated the DA through its Victim-Witness Assistance Program as the major provider of comprehensive services to victims and witnesses of crime; and

WHEREAS, the VCGCB has been authorized funds to contract with local Victim-Witness Centers to provide claims verification services and to reimburse verified funeral/burial claims and domestic violence relocation expenses; and

WHEREAS, the County of Los Angeles, acting through its Board of Supervisors, desires continued participation in programs for the verification of victim claims and payment of funeral/burial and domestic violence relocation expenses within its program area, for the two-year period commencing July 1, 2007 and ending June 30, 2009, and has the capability of providing such services through the DA's Claims Verification Unit; and

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WHEREAS, the VCGCB has allocated funds for County fiscal years 2007-08 and 2008-09 for the DA's Claims Verification Unit for these specific tasks;

NOW, THEREFORE, BE IT RESOLVED, that the Board of Supervisors of the County of Los Angeles, hereby authorizes the DA to enter into an Agreement for a period of twenty four months, commencing July 1, 2007 and ending June 30, 2009 with VCGCB for the above referenced programs;

BE IT FURTHER RESOLVED that the Board of Supervisors of the County of Los Angeles hereby approves acceptance of funds to be used exclusively for the designated programs, which may be awarded pursuant to the attached Agreement;

BE IT FURTHER RESOLVED that the State funds received hereunder shall not be used to supplant local funds controlled by this body;

BE IT FURTHER RESOLVED that the Board of Supervisors of the County of Los Angeles hereby authorizes the District Attorney or his designee, to serve as Project Director for said program and to execute the Agreement, on behalf of Los Angeles County, and to perform all further tasks necessary for the completion of the project, including execution and submission of amendments, progress reports and payment requests to the Agreement.

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# AGREEMENT BETWEEN THE COUNTY OF LOS ANGELES AND THE CITY OF LOS ANGELES FOR THE VICTIM COMPENSATION AND GOVERNMENT CLAIMS VERIFICATION PROGRAM

THIS AGREEMENT, is made and entered into thisday of
, 2007, in the City of Los Angeles, California, by and between
the COUNTY OF LOS ANGELES, a County and political subdivision of the State of
California (hereinafter referred to as COUNTY), and the CITY OF LOS ANGELES, a
chartered municipality organized under the laws of the State of California (hereinafter referred
to as CITY), and both of whom collectively are referred to as PARTIES;

#### WITNESSETH

WHEREAS, the COUNTY, pursuant to Penal Code Section 13835, et seq., has designated the Office of the District Attorney through its Victim-Witness Assistance Program as the major provider of comprehensive services to victims and witnesses of all types of crimes; and

WHEREAS, the COUNTY has been awarded funds in the amount of \$5,465,020 for a two-year period from the STATE OF CALIFORNIA, VICTIM COMPENSATION AND GOVERNMENT CLAIMS BOARD (hereinafter referred to as VCGCB), of which \$4,096,946 or \$2,048,473 for each year, will be utilized by the COUNTY; the remainder, \$1,368,074, or \$684,037 for each year, will be allocated to the CITY as a subgrantee to provide completed claim verifications for the period of July 1, 2007 to June 30, 2009; and

WHEREAS, the VCGCB has established Program guidelines which provide that there will be only one Program provider in each county; and

WHEREAS, the CITY desires to participate in such a program for the verification of victims' claims filed within the CITY; and

WHEREAS, the CITY has the capability of providing such services;

NOW, THEREFORE, in consideration of the mutual covenants herein set

forth and the mutual benefits to be derived therefrom, the PARTIES agree as follows:

- SCOPE OF SERVICES: The CITY shall provide services to submit
  and verify claims for the unreimbursed financial losses of crime victims within the boundaries
  of the City of Los Angeles, as set forth herein and as set forth in the VCGCB Agreement,
  which is attached hereto as Exhibit 1 and incorporated herein by reference.
- 2. <u>TIME AND PERFORMANCE</u>: Said services of the CITY are to commence on or after July 1, 2007, and shall terminate on June 30, 2009.

#### 3. ADMINISTRATION OF AGREEMENT:

- A. The District Attorney of the County of Los Angeles, or his designated representative, is designated as the **COUNTY's** Project Director, who shall have full authority to act for the **COUNTY** in the administration of this Agreement consistent with the provisions contained herein.
- B. The **CITY** shall designate a specific agent who shall have full authority to act for the **CITY** with regard to the **CITY**'s performance pursuant to this Agreement.
- C. The District Attorney's Victim-Witness Assistance Program and the CITY Attorney's Victim-Witness Assistance Program will adhere to all provisions set forth in the VCGCB Agreement. Should either party become aware of issues of mutual concern or conflicts, the **PARTIES** agree to meet and confer to determine the best possible resolution in the interests of the client population the programs serve.
- 4. <u>COMPLIANCE WITH LAWS AND DIRECTIVES:</u> All PARTIES agree to be bound by all applicable Federal, State and local laws, ordinances, regulations and directives as they pertain to the performance of this Agreement. All PARTIES also agree to comply with the guidelines set forth in the VCGCB Agreement.
- 5. <u>DISCRIMINATION</u>: No person shall, on the grounds of race, sex, creed, color or natural origin, be excluded from participation in, be refused the benefits of, any activities, program or employment supported by this Agreement.
- 6. <u>COMPENSATION:</u> In consideration of the services described herein, the COUNTY shall allocate to the CITY, as a subgrantee, an amount of money not exceeding the

sum of six hundred eighty-four thousand, thirty-seven dollars (\$684,037) for each fiscal year, during the period of July 1, 2007 to June 30, 2009 which payments shall constitute full and complete compensation for the CITY's services under this Agreement. The CITY will submit invoices for their cost to the COUNTY on a monthly basis. The CITY will be paid by the COUNTY out of funds received from the VCGCB. Any such payments shall be contingent upon the availability of VCGCB funds and shall not be charged upon any other funds of the COUNTY. If the COUNTY does not receive the full amount promised by the VCGCB as set forth in this Agreement, the CITY acknowledges that its portion will be reduced in an amount to be solely determined by the COUNTY.

- 7. <u>ACCOUNTING:</u> The CITY must establish and maintain on a current basis an adequate accounting system in accordance with the U.S. General Accounting Office Standards for audit of governmental organizations, programs, activities and functions issued by the U.S. General Accounting Office.
- 8. <u>CHANGES IN AGREEMENT AMOUNT</u>: The COUNTY reserves the right to reduce the Agreement amount when the COUNTY's fiscal monitoring indicates that the CITY's rate of expenditure will result in unspent funds at the end of the program year. Changes in this Agreement amount will be made after consultation with the CITY, but are to be solely determined by the COUNTY. Such changes shall be effective upon written notice to the CITY and the COUNTY's Project Director.
- 9. PROGRAM EVALUATION AND INSPECTION: The CITY shall make available to the COUNTY, the Comptroller of the State of California, the VCGCB and their authorized representatives for purposes of inspection and audit, any and all of its books, papers, documents, financial and other records pertaining to the operation of this Agreement. The aforesaid records shall be available for inspection and audit during regular business hours throughout the term of this Agreement, and for a period of five (5) years after the expiration of the term of this Agreement. The CITY shall permit the COUNTY and/or the VCGCB and their authorized representatives to inspect and review its facilities and program operation from time to time as may be requested by the COUNTY, and/or the VCGCB. Said representatives

may monitor the operations of this Agreement to assure compliance with all applicable Federal, State and local laws and regulations. In the event that any such inspection reveals violation of any provision of this Agreement and the CITY fails to correct any such violation to the satisfaction of the COUNTY within a reasonable time, not to exceed ten (10) days, the COUNTY may unilaterally terminate this Agreement by giving the CITY ten (10) days written notice of such termination.

- terminated at any time by either party upon giving thirty (30) days notice in writing to the other party. The COUNTY may immediately terminate this Agreement upon the termination, suspension, discontinuation or substantial reduction in VCGCB funding for the Agreement activity. In such event, the CITY shall be compensated for all services rendered up to the point of the termination notice, and all necessarily incurred costs performed in accordance with the terms of this Agreement that have not been previously reimbursed, to the date of said termination and to the extent VCGCB funds are available. Payment shall be made only upon filing with the COUNTY, by the CITY, of vouchers evidencing the time expended and cost incurred. Said vouchers must be filed with the COUNTY within thirty (30) days of the date of termination.
- 11. <u>INDEPENDENT STATUS:</u> Both PARTIES hereto in the performance of this Agreement will be acting in an independent capacity and not as agents, employees, partners, joint venturers or associates of one another. The employees of agent of one party shall not be deemed or construed to be the agent or employees of the other party for any purpose whatsoever.
- 12. <u>ASSIGNMENT:</u> No performance of this Agreement of any section thereof may be assigned or subcontracted by the CITY without the express written consent of the COUNTY and any attempt by the CITY to assign or subcontract any performance of the terms of this Agreement shall be null and void and shall constitute a material breach of this Agreement.

#### 13. HOLD HARMLESS:

A. Neither the **COUNTY** nor any officer or employee thereof shall be responsible for any damages or liability occurring by reason of anything done or omitted to be done by the **CITY**, or in connection with any authority or jurisdiction delegated to the **CITY** under this Agreement. It is understood and agreed that, pursuant to Government Code Section 895.4, the **CITY** shall fully indemnify and hold the **COUNTY**, its officers and employees, harmless from any liability occurring by reason of anything done or omitted to be done by the **CITY** or any officer or employee thereof under or in connection with any authority or jurisdiction delegated to the **CITY** under this Agreement.

- B. Neither the CITY, nor any officer or employee thereof shall be responsible for any damage or liability occurring by reason of anything done or omitted to be done by the COUNTY under this Agreement. It is understood and agreed that pursuant to Government Code Section 895.4, the COUNTY shall indemnify and hold the CITY, its officers and employees, harmless from any liability imposed by reason of anything done or omitted to be done by the COUNTY, of any officer or employee thereof, under or in connection with any authority or jurisdiction delegated to the COUNTY under this Agreement.
- 14. <u>MONITORING</u>: The COUNTY shall have the authority to cause regular monitoring of this Agreement to verify that the CITY is operating in accordance with the VCGCB Agreement and the services to be performed thereto.
- 15. **NOTICES:** Notices and other correspondence shall be sent to the **COUNTY** as follows:

Steve Cooley
District Attorney
County of Los Angeles
210 West Temple Street
Suite 18-709C
Los Angeles, CA 90012

Attention: Bureau of Management and Budget

Notices and other correspondence shall be sent to the **CITY** as follows:

Rockard J. Delgadillo Los Angeles City Attorney 200 North Main Street, Suite 800 Los Angeles, CA 90012

- 16. <u>AMENDMENTS AND VARIATIONS:</u> This writing embodies the whole of the Agreement of the **PARTIES** hereto. There are no oral agreements not contained herein. No addition or variation of the terms of this Agreement shall be valid unless made in the form of a written amendment to this Agreement formally approved and executed by both **PARTIES**.
- 17. **WAIVER**: No waiver by the **COUNTY** of any breach of any provision of this Agreement shall constitute a waiver of any other breach or of such provision. Failure of the **COUNTY** to enforce at any time, or from time to time, any provision of this Agreement shall not be construed as a waiver thereof. The rights and remedies set forth in this subparagraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.
- understandings between the **PARTIES** concerning the matters covered herein and shall constitute the total Agreement. No addition to, or alteration of, the terms of this Agreement, whether by written or verbal understanding of the **PARTIES**, their officers, employees or agents, shall be valid and effective unless made in the form of a written amendment to this Agreement formally approved and executed by both **PARTIES**.
- 19. **GOVERNING LAW, JURISDICTION AND VENUE:** This Agreement shall be governed by, and construed in accordance with the laws of the State of California. The **PARTIES** agree and consent to the exclusive jurisdiction of the courts of the State of

California for all purposes regarding this Agreement and further agree and consent that venue of any action brought hereunder shall be exclusively in the County of Los Angeles.

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Agreement to be subscribed by its Chair and the seal of said Board to be hereto affixed and attested by the Executive Officer-Clerk thereof, and the CITY has caused this Agreement for the VCGCB program to be signed by its duly authorized officer, the day and year written below.

County of Los Angeles

Chair, B6

Section 25103 of the Government Code, delivery of this document has been made.

Clerk of the Board of Supervisors

Deputy

I hereby certify that fursuant to

SACHI A. HAMAI Executive Officer

Attest: Sachi A. Hamai Executive Officer, Clerk of the Board of Supervisors

Deputy

APPROVED AS TO FORM BY COUNTY COUNSEL:

RAYMOND G. FORTNER, JR.

Jennifer A.D. Lehman

Senior Deputy County Counsel

City of Los Angeles

Rockard J Delgadillo

Supervisors

ADOPTED

BOARD OF SUPERVISORS

58 : SEP - 4 2007

SACHI A. HAMAI EXECUTIVE OFFICER

STA	TE OF CALIFORNIA ANDARD AGREEMENT 213 (Rev 06/03)		· · · · · · · · · · · · · · · · · · ·	VCGC	ENT NUMBER 27048 ATION NUMBER	
1.	This Agreement is entere	d into between the Sta	te Agency and	he Contractor nar	med below:	
	STATE AGENCY'S NAME VICTIM COMPENSAT	ION AND GOVERNI	MENT CLAIMS	BOARD		
	COUNTY OF LOS AN	GELES				
2.	The term of this Agreement is:	JULY 1, 2007	through	JUNE 30, 2009	)	
3.	The maximum amount of this Agreement is:	<b>\$ 5,465,020</b> Five million, four	hundred sixty f	ive thousand, twe	enty dollars	
	The parties agree to comp part of the Agreement.	ly with the terms and o	conditions of the	following exhibits	s which are by the	nis reference made a
www	Exhibit A – Scope of Wo Exhibit B – Budget Deta Exhibit B1 – Budget Page Exhibit C* – General Tere Exhibit D – Special Term Attachment II – Confider Attachment III – Invoice Attachment IV – Approvent Attachment V – Training Attachment VI – Equipment Attachment VIII – Emergent Attachment VIII – Eligibit Attachment IX – Bill Revent Attachment X – JP Cour Attachment XI – Overpass shown with an Asterisk (*), are here vols.dgs.ca.gov/Standard+Language	il and Payment Provisi perms and Conditions (Gons and Conditions) sification & Security Politication	TC307)  colicy Memo 04-  ns nent Rates  cation Form Guidelines  sbursement Log	eement as if attached her	reto. These document	Pages 2-4 Pages 5-6 Page 7 Page 8 Pages 9-15  Pages 1-3 Pages 1
CONTRACTOR				ertment of General		
CC	NTRACTOR'S NAME (if other than an DUNTY OF LOS ANGE)	individual, state whether a corpo			Service	es ose only
BY (	(Authorized Signature)		DATES	SIGNED(Do not type)		
PRII	NTED NAME AND TITLE OF PERSO	N SIGNING	•	3.00		
ADE	DRESS				-	

CONTRACTOR

CONTRACTOR'S NAME (if other than an individual, state whether a corporation, partnership, etc.)

COUNTY OF LOS ANGELES

BY (Authorized Signature)

PRINTED NAME AND TITLE OF PERSON SIGNING

AGENCY NAME

VICTIM COMPENSATION AND GOVERNMENT CLAIMS BOARD

BY (Authorized Signature)

PRINTED NAME AND TITLE OF PERSON SIGNING

AGENCY NAME

VICTIM COMPENSATION AND GOVERNMENT CLAIMS BOARD

BY (Authorized Signature)

PRINTED NAME AND TITLE OF PERSON SIGNING

KAREN McGAGIN, EXECUTIVE OFFICER

ADDRESS

400 "R" STREET, SUITE 500, SACRAMENTO, CA 95814

#### **EXHIBIT A**

#### SCOPE OF WORK

- The Joint Power Verification Unit (Contractor) agrees to provide to the California Victim Compensation and Government Claims Board (VCGCB) services as described herein:
  - a. The data entry, verification and adjudication of claims for the unreimbursed financial losses of victims of crime.
  - b. Payment of emergency expenses pursuant to Government Code Section 13952.5(c) (3) in the categories listed below. For a detailed description of emergency payment guidelines, please refer to Attachment VII.
    - i. Payment of verified funeral/burial expenses;
    - ii. Payment of verified relocation expenses for victims of domestic violence and/or sexual assault;
    - iii. Payment of verified crime scene clean-up expenses; and
    - iv. Payments of other verified emergency losses with the approval of the Joint Powers Manager, the Assistant Deputy Executive Officer of the Victim Compensation Program, or the Deputy Executive Officer of the Victim Compensation Program.
- 2. The Contractor shall provide written notification within fifteen (15) calendar days to the VCGCB when:
  - a. Average processing time of applications and/or bills exceeds ninety (90) calendar days for the preceding calendar month;
  - b. An individual application or non-mental health bill has not been set to a hearing within one hundred and fifty (150) calendar days;
  - c. An initial mental health bill has not been set to a hearing within ninety (90) calendar days or a subsequent mental health bill that has not been set to a hearing within thirty (30) calendar days.
- 3. The Contractor shall verify and adjudicate applications and bills pursuant to the statutes, regulations and policies. The Contractor shall use all forms and processes required by the VCGCB.
- The verification of all applications and bills shall be performed by persons who have completed all
  required verification training provided by the VCGCB, and who have been certified as eligible to perform
  such duties.

The different types of applications and bills are defined as follows:

#### INITIAL ELIGIBILITY DETERMINATION

An initial eligibility determination of an application is one that has been filed for the first time by an applicant (for an individual incident). Components of a fully verified initial determination of eligibility application include, but are not limited to: crime report, verification reports, verification forms, and screens and checklists within the VCGCB's automated claims management systems which are designated by the VCGCB as necessary for verification. (Verification forms may be required from providers, employers, health insurance companies, automobile insurance companies, recovery sources such as civil suit, workers' compensation and others).

#### BILLS

Bills for expenses or losses incurred are submitted either together with the application or on their own in a subsequent action.

#### EXHIBIT A

#### SCOPE OF WORK

#### Scope of Work (continued)

Components of a fully verified bill include the itemized bill, verification forms, appropriate documentation substantiating a loss, and completion of screens and checklists within the VCGCB's automated claims management systems which are designated by the VCGCB as necessary for verification.

Bills may include but are not limited to mental health expenses, medical expenses, dental expenses, income loss, support loss, relocation expenses, crime scene clean up, and child care.

#### PREAUTHORIZATION

Every Contractor shall establish a process for all claims that meet the preauthorization criteria by pre-approving a specified number of mental health sessions. Under preauthorization, a mental health bill need not have verification forms or a history page. Further, non-certified staff can process mental health bills utilizing the pre-authorization process in the VCGCB's computer system.

#### **EXPEDITES**

An expedite is a process to facilitate immediate payment of an expense or loss when it has been verified that it does not meet the criteria of an Emergency Award and that it is necessary to avoid or mitigate substantial hardship to the applicant. The Contractor may use this process once the request has been reviewed and authorized by the JP Manager. The Contractor shall then follow the established procedure for an expedite payment.

The Contractor, where a Criminal Restitution Compact exists, shall work collaboratively with the VCGCB
to ensure that the CRC Restitution Specialist receives the crime and offender information in a timely
manner so that restitution can be requested at the time of an offender's sentencing.

The Contractor shall provide the VCGCB with original and complete claim documents upon request in compliance with the requirements of court ordered documents. The Contractor shall submit the original claim documents in the most expedient manner necessary to meet the time constraints of the court order, including the use of overnight or express mail.

The Contractor shall cooperate with VCGCB staff to assist in the identification of any monies owed to the Restitution Fund in the form of liens and overpayments.

6. The services shall be performed at:

Los Angeles County Distirct Attorney's Office Victim Witness Center 3204 North Rosemead Blvd., Suite 200 El Monte, California 91731

7. The services shall be provided during regular work hours (a minimum of 8 hour day), Monday through Friday, except holidays.

#### **EXHIBIT A**

#### SCOPE OF WORK

#### Scope of Work (continued)

8. The project representatives during the term of this agreement will be:

State Agency: Victim Compensation and Government Claims Board	Contractor: County of Los Angeles District Attorney's Office
Name: Christie Munson, Joint Powers Section Manager	Name: Donna Wills
Phone: (916) 491-3764	Phone: (626) 927-2525
Fax: (916) 491-6425	Fax: (626) 569-9541

#### Direct all inquiries to:

State Agency: Victim Compensation and	Contractor: County of Los Angeles		
Government Claims Board			
Section/Unit: Business Services Section	Section/Unit: Claims Verification Unit		
Attention: Cindy DeYoung	Attention: Donna Wills		
Address: 400 "R" Street, Suite 400	Address: 3204 Rosemead Blvd., Suite 200		
Sacramento, CA 95814	El Monte, California 91731		
Phone: (916) 491-3860	Phone: (626) 927-2525		
Fax: (916) 491-6401	Fax: (626) 569-9541		

#### **EXHIBIT B**

#### **BUDGET DETAIL AND PAYMENT PROVISIONS**

#### INVOICING AND PAYMENT

- a. For services satisfactorily rendered, and upon receipt and approval of the invoices, the VCGCB agrees to compensate the Contractor for actual expenditures permitted by the terms of this contract, and as reflected in the attached budget.
- b. Invoices shall include the contract number and time sheets or attendance records, including the employee name, position/classification, and time base. Invoices and timesheets/attendance records should be submitted no later than the fifteenth (15<sup>th</sup>) day of the month for the previous month's expenditures. Invoices should be submitted to:

Victim Compensation and Government Claims Board Attn: Accounting Manager 400 R Street Sacramento, Ca 95814

c. The Contractor shall submit a final year-end closeout invoice within thirty (30) calendar days after June 30, 2008 for fiscal year 2007/08 and within thirty (30) calendar days after June 30, 2009 for fiscal year 2008/09. The final reimbursement to the Contractor shall be contingent upon the receipt and approval of this closeout invoice by the VCGCB.

#### 2. BUDGET CONTINGENCY CLAUSE

It is mutually agreed that if the Budget Act of the current year and/or any subsequent years covered under this agreement does not appropriate sufficient funds for the program, this agreement shall be of no further force and effect. In this event, the VCGCB shall have no liability to pay any funds whatsoever to the Contractor or to furnish any other consideration under this agreement and the Contractor shall not be obligated to perform any provisions of this agreement.

If funding for any fiscal year is reduced or deleted by the Budget Act for purposes of this program, the VCGCB shall have the option to either terminate this agreement with no liability to the VCGCB, or offer an amendment of this agreement to the Contractor to reflect the reduced amount.

The Contractor shall be paid by the VCGCB from the Restitution Fund. Any payments shall be contingent upon the availability of Restitution Funds. Any funds paid shall not be a charge upon any federal monies or state General Fund monies. Funds provided under this agreement are not to be used for other services to victims and shall not be used to supplant those currently provided by county funds, or grants administered by the Law Enforcement and Victim Services Division (Office of Emergency Services).

#### **EXHIBIT B**

#### **BUDGET DETAIL AND PAYMENT PROVISIONS**

#### 3. COST LIMITATION

The total amount of this agreement shall not exceed \$2,732,510.00 for fiscal year 2007/08 and \$2,732,510.00 for fiscal year 2008/09. Funding shall be contingent upon availability of funds and shall be at the sole discretion of the VCGCB. The funding of this contract may be changed by written amendment to the contract.

#### 4. REVOLVING FUND

The VCGCB advanced the Contractor \$200,000 (\$100,000 in fiscal year 1999/00; \$100,000 in fiscal year 2000/01), as authorized by Government Code Section 6504, to pay qualifying claims (Exhibit A.1b). The Contractor shall exercise good internal controls over the issuance of funds and requests for reimbursement of funds to replenish the account. The Contractor shall submit, monthly, a written accounting of the disbursements from the Contractor's revolving fund account on the JP County Revolving Fund Disbursement Log (Attachment X) to the VCGCB Accounting Manager with a copy to the Joint Powers Section.

The VCGCB reserves the right to request, upon thirty (30) days' written notification, the return of all Revolving Fund monies to be deposited into the VCGCB's Restitution Fund.

#### 5. REDUCTION OF CONTRACT AMOUNT

The VCGCB reserves the right to reduce the amount in the contract or in the Revolving Fund if the VCGCB's fiscal monitoring indicates that the Contractor's rate of expenditure will result in unspent funds at the end of the program year or when deemed necessary.

#### JOINT POWERS AGREEMENT DRAFT BUDGET FOR FISCAL YEAR 2007-08

#### A. PERSONAL SERVICES

#### LOS ANGELES COUNTY

Salaries & Wages Position/Class.	No. FTE	Rate	Time	Fiscal Year 2007-08
Victim Service Rep.II Victim Service Rep.II	18 18	\$3,573.00 \$3,678.18	7000177700000	\$385,884 \$397,243
Office Manager (VSR II) Office Manager (VSR II)	0.5 0.5	\$3,573.00 \$3,678.18		\$10,719 \$11,035
Supg. VSR Supg. VSR	3	\$4,198.00 \$4,323.82		\$75,564 \$77,829
Head Deputy (Director) Head Deputy (Director)	0	\$0.00 \$0.00		\$0 \$0
Asst. Program Administrator Asst. Program Administrator	1 1	\$5,126.91 \$5,281.00	6 months 6 months	\$30,761 \$31,686
Deputy District Attorney IV (Assistant Director) Deputy District Attorney IV (Assistant Director)	0	\$0.00 \$0.00		\$0 \$0
Senior Typist Clerk Senior Typist Clerk	1 1	\$3,217.91 \$3,313.36	6 months 6 months	\$19,307 \$19,880
Intermediate Typist Clerk Intermediate Typist Clerk	5.5 5.5	\$2,857.00 \$2,941.00	33 months 33 months	\$94,281 \$97,053
Intermediate Clerk Intermediate Clerk	1	\$2,788.09 \$2,871.00	6 months 6 months	\$16,729 \$17,226
Student Professional Worker Student Professional Worker	4 4	\$11.00 \$11.33	4176 hours 4176 hours	\$45,936 \$47,314
Sr Secretary III Sr Secretary III	0.5 0.5	\$4,388.73 \$4,520.73	6 months	\$13,166 \$13,562
	I	otal Salarie .ess SPW Sa .ess Salary Sa	alary	\$1,405,175 (\$93,250) \$1,311,925 (\$133,873)
	T	otal Direct	Salaries	\$1,178,052
	*Employee Benefits @ 50% Plus SPW Salary			\$589,026 \$93,250
	Т	otal Person	al Services	\$1,860,328
OPERATING EXPENSES				
Equipment Lease (Xerox) Equipment Maintenance Equipment Purchase (Fax machine) Cubicle		\$500.00	per month	\$6,000 \$3,000 \$500 \$5,500
Office Supplies *Indirect Costs @ 10%				\$10,000 \$127,130
Postage System Office Furniture Victims' Right Week				\$3,500 \$2,000 \$3,000
Travel/Training:				\$25,516
Will include the Customer Service and communicatio all staff, Staff Development workshops and seminars Board of Control and Restitution Committee meetings	for supervisors a	nd managers		
	T	otal Operat	ing Expenses	\$186,146
COMPUTER EQUIPMENT			_	\$2,000
LOS ANGELES COUNTY DISTRICT ATTORN	EY'S OFFICE			\$2,048,473
LOS ANGELES CITY ATTORNEY'S OFFICE				\$684,037
	G	RAND TO	TAL	\$2,732,510

<sup>\*</sup> Employee Benefit rate and Indirect Cost rate are subject to change.

#### JOINT POWERS AGREEMENT DRAFT BUDGET FOR FISCAL YEAR 2008-09

#### A. PERSONAL SERVICES

#### LOS ANGELES COUNTY

Salaries & Wages Position/Class.	No. FTE	Rate	Time	Fiscal Year 2008-09
Victim Service Rep.II Victim Service Rep.II	18 18	\$3,779.27 \$3,891.09	108 months 108 months	\$408,161 \$420,238
Office Manager (VSR II) Office Manager (VSR II)	0.5 0.5	\$3,779.27 \$3,891.09	6 months 6 months	\$11,338 \$11,673
Supg. VSR Supg. VSR	3	\$4,443.09 \$4,576.73	18 months 18 months	\$79,976 \$82,381
Head Deputy (Director) Head Deputy (Director)	0	\$0.00 \$0.00		\$0 \$0
Asst. Program Administrator Asst. Program Administrator	1 1	\$5,425.82 \$5,588.36	6 months 6 months	\$32,555 \$33,530
Deputy District Attorney IV (Assistant Director) Deputy District Attorney IV (Assistant Director)	0	\$0.00 \$0.00		\$0 \$0
Senior Typist Clerk Senior Typist Clerk	1 1	\$3,403.55 \$3,503.91	6 months 6 months	\$20,421 \$21,023
Intermediate Typist Clerk Intermediate Typist Clerk	5.5 5.5	\$3,020.91 \$3,110.09	33 months 33 months	\$99,690 \$102,633
Intermediate Clerk Intermediate Clerk	1	\$2,948.00 \$3,035.64	6 months 6 months	\$17,688 \$18,214
Student Professional Worker Student Professional Worker	4 4	\$11.64 \$11.99	4176 hours 4176 hours	\$48,609 \$50,070
Sr Secretary III Sr Secretary III	0.5 0.5	\$4,644.91 \$4,784.55	6 months 6 months	\$13,935 \$14,354
	1 1 1	Fotal Salaries Less SPW Salary Less Salary Saving Fotal Direct Sala *Employee Benefit Plus SPW Salary Fotal Personal Se	s ries ts @ 50%	\$1,486,488 (\$98,679) \$1,387,809 (\$213,490) \$1,174,319 \$587,159 \$98,679 \$1,860,157
OPERATING EXPENSES				
Equipment Lease (Xerox) Equipment Maintenance Equipment Purchase (Fax machine) Cubicle Office Supplies *Indirect Costs@ 10% Postage System Office Furniture Victims' Right Week Travel/Training:		\$500.00 per	month	\$6,000 \$3,000 \$500 \$5,500 \$10,000 \$127,300 \$3,500 \$2,000 \$3,000 \$25,516
Will include the Customer Service and communication all staff, Staff Development workshops and seminars Board of Control and Restitution Committee meeting	for supervisors a	and managers.		
		otal Operating I	Expenses	\$186,316
COMPUTER EQUIPMENT			prostops \$100056	\$2,000
LOS ANGELES COUNTY DISTRICT ATTOR	NEY'S OFFICE	:	-	\$2,048,473
LOS ANGELES CITY ATTORNEY'S OFFICE				\$684,037
	c	RAND TOTAL		\$2,732,510

<sup>\*</sup> Employee Benefit rate and Indirect Cost rate are subject to change.

#### **EXHIBIT C**

#### **GENERAL TERMS AND CONDITIONS**

PLEASE NOTE: The General Terms and Conditions will be included in the contract by reference to Internet site www.ols.dgs.ca.gov/Standard+Language.

#### EXHIBIT C

#### **GENERAL TERMS AND CONDITIONS**

- 1. <u>APPROVAL</u>: This Agreement is of no force or effect until signed by both parties and approved by the Department of General Services, if required. Contractor may not commence performance until such approval has been obtained.
- 2. <u>AMENDMENT</u>: No amendment or variation of the terms of this Agreement shall be valid unless made in writing, signed by the parties and approved as required. No oral understanding or Agreement not incorporated in the Agreement is binding on any of the parties.
- 3. <u>ASSIGNMENT</u>: This Agreement is not assignable by the Contractor, either in whole or in part, without the consent of the State in the form of a formal written amendment.
- 4. <u>AUDIT</u>: Contractor agrees that the awarding department, the Department of General Services, the Bureau of State Audits, or their designated representative shall have the right to review and to copy any records and supporting documentation pertaining to the performance of this Agreement. Contractor agrees to maintain such records for possible audit for a minimum of three (3) years after final payment, unless a longer period of records retention is stipulated. Contractor agrees to allow the auditor(s) access to such records during normal business hours and to allow interviews of any employees who might reasonably have information related to such records. Further, Contractor agrees to include a similar right of the State to audit records and interview staff in any subcontract related to performance of this Agreement. (Gov. Code §8546.7, Pub. Contract Code §10115 et seq., CCR Title 2, Section 1896).
- 5. <u>INDEMNIFICATION</u>: Contractor agrees to indemnify, defend and save harmless the State, its officers, agents and employees from any and all claims and losses accruing or resulting to any and all contractors, subcontractors, suppliers, laborers, and any other person, firm or corporation furnishing or supplying work services, materials, or supplies in connection with the performance of this Agreement, and from any and all claims and losses accruing or resulting to any person, firm or corporation who may be injured or damaged by Contractor in the performance of this Agreement.
- 6. <u>DISPUTES</u>: Contractor shall continue with the responsibilities under this Agreement during any dispute.
- 7. <u>TERMINATION FOR CAUSE</u>: The State may terminate this Agreement and be relieved of any payments should the Contractor fail to perform the requirements of this Agreement at the time and in the manner herein provided. In the event of such termination the State may proceed with the work in any manner deemed proper by the State. All costs to the State shall be deducted from any sum due the Contractor under this Agreement and the balance, if any, shall be paid to the Contractor upon demand.

- 8. <u>INDEPENDENT CONTRACTOR</u>: Contractor, and the agents and employees of Contractor, in the performance of this Agreement, shall act in an independent capacity and not as officers or employees or agents of the State.
- 9. <u>RECYCLING CERTIFICATION</u>: The Contractor shall certify in writing under penalty of perjury, the minimum, if not exact, percentage of post consumer material as defined in the Public Contract Code Section 12200, in products, materials, goods, or supplies offered or sold to the State regardless of whether the product meets the requirements of Public Contract Code Section 12209. With respect to printer or duplication cartridges that comply with the requirements of Section 12156(e), the certification required by this subdivision shall specify that the cartridges so comply (Pub. Contract Code §12205).
- 10. NON-DISCRIMINATION CLAUSE: During the performance of this Agreement, Contractor and its subcontractors shall not unlawfully discriminate, harass, or allow harassment against any employee or applicant for employment because of sex, race, color, ancestry, religious creed, national origin, physical disability (including HIV and AIDS), mental disability, medical condition (cancer), age (over 40), marital status, and denial of family care leave. Contractor and subcontractors shall insure that the evaluation and treatment of their employees and applicants for employment are free from such discrimination and harassment. Contractor and subcontractors shall comply with the provisions of the Fair Employment and Housing Act (Gov. Code §12990 (a-f) et seq.) and the applicable regulations promulgated thereunder (California Code of Regulations, Title 2, Section 7285 et seq.). The applicable regulations of the Fair Employment and Housing Commission implementing Government Code Section 12990 (a-f), set forth in Chapter 5 of Division 4 of Title 2 of the California Code of Regulations, are incorporated into this Agreement by reference and made a part hereof as if set forth in full. Contractor and its subcontractors shall give written notice of their obligations under this clause to labor organizations with which they have a collective bargaining or other Agreement.

Contractor shall include the nondiscrimination and compliance provisions of this clause in all subcontracts to perform work under the Agreement.

- 11. <u>CERTIFICATION CLAUSES</u>: The CONTRACTOR CERTIFICATION CLAUSES contained in the document CCC 307 are hereby incorporated by reference and made a part of this Agreement by this reference as if attached hereto.
- 12. <u>TIMELINESS</u>: Time is of the essence in this Agreement.
- 13. <u>COMPENSATION</u>: The consideration to be paid Contractor, as provided herein, shall be in compensation for all of Contractor's expenses incurred in the performance hereof, including travel, per diem, and taxes, unless otherwise expressly so provided.
- 14. <u>GOVERNING LAW</u>: This contract is governed by and shall be interpreted in accordance with the laws of the State of California.

- 15. <u>ANTITRUST CLAIMS</u>: The Contractor by signing this agreement hereby certifies that if these services or goods are obtained by means of a competitive bid, the Contractor shall comply with the requirements of the Government Codes Sections set out below.
- a. The Government Code Chapter on Antitrust claims contains the following definitions:
- 1). "Public purchase" means a purchase by means of competitive bids of goods, services, or materials by the State or any of its political subdivisions or public agencies on whose behalf the Attorney General may bring an action pursuant to subdivision (c) of Section 16750 of the Business and Professions Code.
- 2). "Public purchasing body" means the State or the subdivision or agency making a public purchase. Government Code Section 4550.
- b. In submitting a bid to a public purchasing body, the bidder offers and agrees that if the bid is accepted, it will assign to the purchasing body all rights, title, and interest in and to all causes of action it may have under Section 4 of the Clayton Act (15 U.S.C. Sec. 15) or under the Cartwright Act (Chapter 2 (commencing with Section 16700) of Part 2 of Division 7 of the Business and Professions Code), arising from purchases of goods, materials, or services by the bidder for sale to the purchasing body pursuant to the bid. Such assignment shall be made and become effective at the time the purchasing body tenders final payment to the bidder. Government Code Section 4552.
- c. If an awarding body or public purchasing body receives, either through judgment or settlement, a monetary recovery for a cause of action assigned under this chapter, the assignor shall be entitled to receive reimbursement for actual legal costs incurred and may, upon demand, recover from the public body any portion of the recovery, including treble damages, attributable to overcharges that were paid by the assignor but were not paid by the public body as part of the bid price, less the expenses incurred in obtaining that portion of the recovery. Government Code Section 4553.
- d. Upon demand in writing by the assignor, the assignee shall, within one year from such demand, reassign the cause of action assigned under this part if the assignor has been or may have been injured by the violation of law for which the cause of action arose and (a) the assignee has not been injured thereby, or (b) the assignee declines to file a court action for the cause of action. See Government Code Section 4554.
- 16. <u>CHILD SUPPORT COMPLIANCE ACT</u>: "For any Agreement in excess of \$100,000, the contractor acknowledges in accordance with Public Contract Code 7110, that:
- a). The contractor recognizes the importance of child and family support obligations and shall fully comply with all applicable state and federal laws relating to child and family support enforcement, including, but not limited to, disclosure of information and compliance with earnings assignment orders, as provided in Chapter 8 (commencing with section 5200) of Part 5 of Division 9 of the Family Code; and
- b) The contractor, to the best of its knowledge is fully complying with the earnings assignment orders of all employees and is providing the names of all new employees to the New Hire Registry maintained by the California Employment Development Department."

- 17. <u>UNENFORCEABLE PROVISION</u>: In the event that any provision of this Agreement is unenforceable or held to be unenforceable, then the parties agree that all other provisions of this Agreement have force and effect and shall not be affected thereby.
- 18. <u>PRIORITY HIRING CONSIDERATIONS</u>: If this Contract includes services in excess of \$200,000, the Contractor shall give priority consideration in filling vacancies in positions funded by the Contract to qualified recipients of aid under Welfare and Institutions Code Section 11200 in accordance with Pub. Contract Code §10353.

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#### SPECIAL TERMS AND CONDITIONS

#### 1. PERSONNEL SERVICES & WORKLOAD

The Contractor shall notify the VCGCB of the resignation or termination of any staff person assigned to perform the functions of this contract within five (5) business days of being notified of the resignation or of issuing the notice of termination.

The Contractor shall obtain <u>written authorization</u> prior to filling vacant or new positions, or prior to changing the time base of existing positions even though funding was previously requested and made part of the budget. Approval for filling the vacant or new positions will be based upon the VCGCB's review of the Contractor's workload and upon the availability of funds.

The Contractor shall notify the VCGCB when a staff person assigned to perform the functions of this contract has been absent, or is expected to be absent, for any reason, longer than three weeks. When the staff person is on leave, including vacation, sick, and annual leave, the VCGCB shall compensate the Contractor for that period of time only if the staff person accrued the leave during the time the staff person was assigned to perform the functions described in this contract. Further, the Contractor agrees to provide, at the VCGCB's request, documentation verifying leave accrued under the agreement.

The Contractor shall ensure that staff members who are assigned to perform functions under this contract do not perform other county functions unless otherwise permitted in writing by the VCGCB. The Contractor shall ensure that staff who authorize emergency payments are different from staff who issue the emergency payments, as required by Government Code Section 13400 known as the Financial Integrity and State Manager's Accountability Act of 1983 (FISMA).

Should the Contractor assign a staff person to perform functions other than those described in Exhibit A – 1a and 1b, the Contractor shall request written authorization ten (10) days prior to the staff person(s) beginning other county functions. The VCGCB shall not reimburse the Contractor for these activities.

Send (or e-mail) requests to the Joint Powers Section, California Victim Compensation and Government Claims Board, P. O. Box 3036, Sacramento, CA 95812-3036.

The VCGCB may, in its sole discretion, redirect workload (1) from the VCGCB to a Contractor or (2) from one Contractor to another Contractor or (3) from a Contractor to the VCGCB.

#### 2. PERFORMANCE ASSESSMENT

The VCGCB shall assess and evaluate the Contractor's performance in a manner consistent with those assessments and evaluations currently in place for the VCGCB's claims processing staff.

- a. The VCGCB may provide reports of the Contractor's performance to the District Attorney, the Chief Probation Officer or the Executive Officer.
- b. The VCGCB reserves the right to revoke the access code of any Contractor's staff whose performance is consistently poor or below average based on the performance criteria used

#### SPECIAL TERMS AND CONDITIONS

#### Performance Assessment (continued)

by the VCGCB. Any Contractor's staff whose access code has been revoked shall no longer be authorized to process claims. The VCGCB may subsequently agree to allow any such employee to work under this agreement.

c. The Contractor shall maintain the highest customer service standards, and shall ensure that claims are processed accurately and efficiently, that claimants and victims receive prompt responses to their inquiries and that all claimants and victims are treated with sensitivity and respect. Should the VCGCB communicate to the Contractor any complaint or concern about the foregoing, the Contractor shall respond to the VCGCB within a reasonable time as requested by the VCGCB.

#### 3. PROGRAM EVALUATION AND MONITORING

The Contractor shall make available to the VCGCB, and its representatives, for purposes of inspection, audit and review, any and all of its books, papers, documents, financial records and other records pertaining to the operation of this contract. The records shall be available for inspection and review during regular business hours throughout the term of this contract, and for a period of three (3) years after the expiration of the term of this contract.

#### 4. JOB-REQUIRED TRAINING

The VCGCB may reimburse salaries, benefits and travel costs for the Contractor's staff to attend job-required training, meetings, hearings, conferences or workshops. All such costs are included within the maximum agreement amount as reflected in the attached budget.

The Contractor shall obtain prior written authorization from the VCGCB to attend trainings, meetings, hearings, conferences or workshops that are not job-required. The request is to be submitted on the Training Request Form (Attachment V) and forwarded to the Joint Power Unit for approval.

#### MOVING

- a. The VCGCB shall not reimburse any costs associated with the relocation of the Contractor's staff performing under this contract.
- b. The Contractor shall obtain written authorization from the VCGCB to relocate computer terminals sixty (60) calendar days before any planned move. Written notification should be e-mailed or addressed to the Joint Powers Section, California Victim Compensation and Government Claims Board, P. O. Box 3036, Sacramento, CA 95812-3036.

Notification of relocation shall include the new address, including room number and the name, title, address, and phone number of a contact person who is responsible for telephone line and computer/electrical cable installation.

#### SPECIAL TERMS AND CONDITIONS

#### Moving (continued)

c. Failure of the Contractor to obtain prior authorization may result in the Contractor's inability to perform functions of the contract for a period of time. The VCGCB will not reimburse the Contractor for lost production time.

#### 6. UTILIZATION OF CLAIMS MANAGEMENT SYSTEM

The VCGCB has two automated claims management systems in use during the period covered by this agreement, the legacy system, VOX, and a new system, CaRES (Compensation and Restitution System). The Contractor shall use either claims management system, as designated by the VCGCB, to perform all work described in Exhibit A, Scope of Work. The Contractor shall comply with the processes and procedures required by the VCGCB for use of either system.

#### 7. EQUIPMENT

a. Written request and approval prior to purchase

The Contractor shall obtain prior written authorization from the VCGCB in the acquisition of any/all equipment (capitalized assets), including "modular furniture", even though funding was previously requested and made part of the budget. The VCGCB reserves the option of not reimbursing the Contractor for equipment purchases that are not requested or approved in writing prior to purchase.

The Contractor shall submit the request for equipment purchases on the Equipment Purchase Authorization Form (Attachment VI) to the attention of the Joint Power Unit, California Victim Compensation and Government Claims Board, P. O. Box 3036, Sacramento, CA 95812-3036.

b. Purchase of Information Technology Equipment

Costs for providing information technology equipment (as defined in State Administrative Manual Section 4819.2) including input and output devices with software as well as monthly maintenance fee and installation, as deemed necessary by the VCGCB, shall be provided and/or reimbursed by the VCGCB. Specifically, if the VCGCB purchases equipment, then the VCGCB will configure, install, and provide support for equipment and operating software. If the Contractor purchases equipment, then the Contractor is responsible for its own configuration, installation, and support of those purchases, which may involve the purchase of a maintenance service agreement with the vendor. The Contractor is responsible for budgeting dollars through this contract to cover those support and/or maintenance service agreement costs. The VCGCB is not a party to such contract.

#### SPECIAL TERMS AND CONDITIONS

#### Equipment (continued)

All equipment purchased or reimbursed under this contract, regardless of whether the VCGCB or the Contractor purchased it, shall be the property of the VCGCB and shall be identified with a state identification number.

If computer software is purchased under this contract, vendors shall certify that it has appropriate systems and controls in place to ensure that State funds are not used to acquire, operate, or maintain computer software in a manner that does not comply with applicable copyrights.

The Contractor agrees to apply security patches and upgrades, and keep virus software up-to-date on any machine on which VCGCB data may be used.

#### 8. OPERATING EXPENSES

- a. The Contractor may charge expenses to various line-item allocations as part of its operating expenses such as rent, utilities, postage, and telephone, etc. Such expenses are generally identified as "direct costs". The Contractor shall ensure that expenses that are classified as "direct cost" are not also included in the "indirect cost" or "overhead" categories. Indirect costs are those costs that are incurred for a common or joint purpose or a cost that is not readily assignable to a specific operating expenses line-item.
- b. The Contractor shall submit, upon the VCGCB's request, a copy of the indirect cost allocation plan demonstrating how the indirect cost rate was established. All costs included in the plan shall be supported by formal accounting records which substantiate the propriety of such charges.
- c. The Contractor shall obtain written approval prior to modifications being made to the line items under the operating expense category such as an increase to rent or offsetting savings from one line-item to another. Requests should be directed to the Joint Power Section.

#### 9. TERM OF CONTRACT

The period of performance for the contract will be for two (2) years from July 1, 2007 through June 30, 2009.

#### 10. INVENTORY

Electronic Data Processing equipment, capitalized assets and non-capitalized assets, reimbursed or paid for under this contract shall remain the property of the VCGCB and shall bear identification tags supplied by the VCGCB. The Contractor shall prepare an inventory listing as of June 30, 2007 on forms provided by the VCGCB. The completed forms shall be submitted to the Business Services Section, P. O. Box 48, Sacramento, CA 95812.

#### SPECIAL TERMS AND CONDITIONS

#### Inventory (continued)

In the event of termination of this agreement, the VCGCB shall take possession of its property. The Contractor shall hold those items identified in the inventory list in storage until the VCGCB retrieves its property. Payment of storage and retrieval shall be the responsibility of the VCGCB.

#### 11. CONFIDENTIALITY OF RECORDS

All financial, statistical, personal, technical and other data and information relating to the State's operations which are designated confidential by the State and made available to the Contractor in order to carry out this agreement, or which become available to the Contractor in carrying out this agreement, shall be protected by the Contractor from unauthorized use and disclosure through observance of the same or more effective procedural requirements as are applicable to the State. This includes the protection of any extractions of the VCGCB's confidential data for another purpose. Personally identifiable information shall be held in the strictest confidence, and shall not be disclosed except as required by law or specifically authorized by the VCGCB (refer to Data Classification and Security Policy Memo 04-01-010, Attachment I).

The VCGCB's Custodian of Records in Sacramento shall be notified when a claimant or other person requests a copy of any document in or pertaining to the claimant's file. The Contractor shall not disclose any document pursuant to any such request unless authorized to do so by the VCGCB's Custodian of Records, the Executive Officer, or the Legal Office.

The VCGCB's Public Information Officer (PIO) in Sacramento is to be immediately notified of any request made under the Public Records Act (Gov. Code 6250, et. seq.) for information received or generated in the performance of this contract. The PIO may be reached at (916) 491-3757 or miles.bristow@vcgcb.ca.gov. No record shall be disclosed pursuant to any such request unless authorized by the VCGCB's PIO.

The Contractor shall ensure that all staff working on the VCGCB Program is informed of the requirements of this provision and of direction given by the VCGCB. The Contractor shall complete and submit a signed Confidentiality Statement (Attachment II) to:

Victim Compensation and Government Claims Board Attn: Cindy DeYoung 400 "R" Street, Suite 400 Sacramento, CA 95814

#### 12. INCOMPATIBLE ACTIVITIES

Contractor's staff assigned to perform services for the VCGCB shall not:

- a. Engage in any conduct that is clearly inconsistent, incompatible, or in conflict with, his or her assigned duties under the contract;
- b. Use information obtained while doing work under the contract for personal gain or the advantage of another person;

#### SPECIAL TERMS AND CONDITIONS

#### Incompatible Activities (Continued)

- c. Provide confidential information to anyone not authorized to receive the information;
- d. Provide or use the names of persons or records of the VCGCB for a mailing list which has not been authorized by the VCGCB;
- e. Represent himself or herself as a VCGCB employee;
- f. Take any action with regard to a Victim Compensation Claim, or restitution matter with the intent to obtain private gain or advantage;
- g. Involve himself or herself in the handling of any claim or restitution matter when he or she has a relationship (business or personal) with a claimant or other interested party; or
- h. Knowingly initiate any contact with a claimant, person for whom restitution may be sought, or person against whom restitution may be collected, unless the contact is for the purposes of carrying out the services under the contract and is done in an appropriate manner.

All confidential information obtained during the performance of the contract duties shall be held in strict confidence.

It shall be the Contractor's responsibility to ensure that every staff person assigned to provide contracted services to the VCGCB is made aware of and abides by this provision. If an assigned staff person is unwilling or unable to abide by this provision, the staff person should no longer be assigned to perform the services required by the contract. Any questions should be directed to the VCGCB's Legal Office.

#### 13. SUBPOENAS

The Contractor is not the Custodian of Records for any of the materials it creates or receives pursuant to this contract. The Contractor shall post a notice in its receiving department or other appropriate place stating that all Victim Compensation subpoenas and document requests shall be served upon the California Victim Compensation and Government Claims Board.

The Contractor shall inform a server of a subpoena that the subpoena shall be served on the California Victim Compensation and Government Claims Board at 400 R Street, 5<sup>th</sup> Floor, Sacramento, CA, 95814, Attn: Legal Office. The Contractor may also contact the Legal Office at 916/491-3523 for further assistance.

In cases where documents are being subpoenaed, the Contractor shall provide the VCGCB with original and complete claim documents upon request. The Contractor shall submit the original claim documents in the most expedient manner necessary to meet the time constraints of the subpoena, including the use of overnight express mail.

#### SPECIAL TERMS AND CONDITIONS

Retention of Records (continued)

#### 14. RETENTION OF RECORDS

The Contractor shall retain claim files in its file rooms for at least two (2) years after the claim's last activity date or as otherwise required by the VCGCB. The VCGCB will automatically notify the Contractor if or when "inactive" files need to be sent to the VCGCB. The Contractor shall not destroy any files or records without written authorization from the VCGCB. The Contractor shall ensure that all staff is informed of the requirements of this provision.

#### 15. TERMINATION FOR CONVENIENCE

The VCGCB or the Contractor reserves the right to terminate this agreement upon thirty (30) days written notice to the other. In such an event, the Contractor shall be compensated for actual costs incurred in accordance with the terms of the agreement up to the date of termination. Invoicing of the above-mentioned costs shall be submitted to the VCGCB within thirty (30) calendar days of the date of termination.

#### 16. REGULATIONS AND GUIDELINES

All parties agree to abide by all applicable federal and state laws and regulations and VCGCB guidelines, directives and memos as they pertain to the performance of this agreement.

<b>PROCEDURE MEMO</b>	MEMO NUMBER: 04-01-010
SUBJECT:	DATE ISSUED:
DATA CLASSIFICATION AND SECURITY	November 4, 2004
REPLACES:	EFFECTIVE DATE:
ADM: 13:01:92-93	November 4, 2004
REFERENCE:	ISSUING DIVISION:
N/A	Administration

#### Purpose

All Victim Compensation and Government Claims Board (Board) employees or any other authorized individual accessing any of the Board's files and databases are responsible for protecting the Board's data from loss, inappropriate disclosure, and unauthorized modification.

This memorandum lists the Board's databases currently in use, defines the type of data classification associated with each database and identifies responsibilities for each owner of the information, custodian of information, and user of the information.

#### Authority

State Administrative Manual (SAM) Sections 4840 – 4845; Government Code Sections 6250-6270 (Public Records Act).

#### Applicability

This memo applies to all Board employees or any other authorized individual accessing any of the Board's files and databases. This includes Joint Power Units (JPs)/Criminal Restitution Compacts (CRCs), and contractors.

#### Data Classifications

The data classification of each Board database listed on page 3 is based on the following definitions:

<u>Confidential</u> - Information held in the strictest of confidence and protected by law. This information is exempt from disclosure under the provisions of the California Public Records Act (Government Code Sections 6250-6270), or other applicable state or federal laws. Personal information may not be disclosed except as authorized by law.

Information regarding an applicant for benefits under the Victim Compensation Program (VCP) is confidential and may be accessed by an employee ONLY IF that information is necessary to the employee's job performance. No information can be disclosed that identifies a victim or even whether the person filed an application. However, the following information can be disclosed as long as it does not identify a victim, derivative victim or applicant: (1) the amount of money paid to a specific provider of services; or (2) summary data concerning the types of crimes for which assistance is provided. If unsure, err on the side of protecting confidentiality.

<u>Sensitive</u> - Information maintained by the Board that requires special precautions and is usually restricted within the Board and its employees.

<u>Public</u> – Any information prepared, owned, used, or retained by the Board that has no legal restrictions placed on its disclosure.

## Responsibilities for Data Protection

Each owner, custodian and user of information has responsibilities for data protection. The definition and responsibilities are:

Owners, programs requesting the application design or the owner of the business process being supported, are responsible for:

- Complying with applicable laws and Board security policies;
- Classifying each file or database:
- Monitoring the accuracy and completeness of the data;
- Controlling access to files and databases in accordance with the business need to access the information and determining acceptable risk;
- Ensuring staff and other users of the information know the importance of protecting confidential and sensitive information from unauthorized disclosure; and
- Immediately notifying his/her supervisor, the Information Security Officer (ISO), and the Chief Information Officer (CIO) of any actual or questionable information disclosure.

<u>Custodians</u>, Information Systems Section (ISS) and the Health and Human Services Agency Data Center (HHSDC), provide technical assistance and support services to the data owners. The custodians are responsible for:

- · Complying with applicable laws and Board security policies;
- Selecting appropriate security precautions ensuring the accuracy and integrity of the information; and
- Immediately notifying his/her supervisor, the ISO, and the CIO of any actual or questionable information disclosure.

<u>Users</u>, including all employees using information in the Board's automated files and databases, are responsible for:

- Complying with applicable laws and Board security policies;
- Using state information assets only for state purposes;
- Notifying his/her supervisor if unsure about the release of requested information;
- Immediately notifying his/her supervisor, the ISO, and the CIO of any actual or questionable information disclosure.

#### Compliance

Failure to observe these guidelines is a misdemeanor and may result in an administrative action.

#### Questions

Contact your supervisor and/or appropriate JP/CRC analyst or contract administrator if you have any questions regarding this procedure memo. Supervisors should refer any questionable requests for release of information to the Board's Public Information Officer (PIO), Manager of the Public Affairs and Communications Section (PACS), at (916) 491-3597 or glen.carson@vcqcb.ca.qov.

### VICTIM COMPENSATION AND GOVERNMENT CLAIMS BOARD DATABASES

#### **NOVEMBER 2004**

DATABASE	PROGRAM/OWNER	CUSTODIAN	OVERALL CLASSIFICATION
vox	Victims of Crime (VOC) Program Deputy Executive Officer (DEO), VOC	Health & Human Services Agency Data Center (HHSDC)	Confidential* Review each request for appropriate disclosure.
America Under Attack (AUA)	Executive Office Executive Liaison	Information Systems Section (ISS)	Confidential* Review each request for appropriate disclosure.
GC Applicant Tracking System (GCATS)	Government Claims (GC) DEO, Admin	ISS	Sensitive Review each request for appropriate disclosure.
Charitable Contributions	GC DEO, Admin	ISS	Sensitive Review each request for appropriate disclosure.
Track_lt	ISS DEO, Admin	ISS	Sensitive Review each request for appropriate disclosure.
Court Order Debt, California Departmen of Corrections (CDC)/Franchise Tax Board (FTB)	at Restitution, Revenue Recovery and Accounting Division (RRAD) DEO, RRAD	ISS	Confidential * Review each request for appropriate disclosure.
Hearing and Appeals Tracking System (HATS)	Executive Office Hearing and Appeals Unit Managers	ISS	Confidential * Review each request for appropriate disclosure.
Liens and Overpayments Recovery System (LORS)	Restitution, Revenue Recovery and Accounting Division (RRAD) DEO, RRAD	ISS	Confidential * Review each request for appropriate disclosure.
Restitution Tracking System (RTS)	Restitution, Revenue Recovery and Accounting Division (RRAD) DEO, RRAD	ISS	Confidential * Review each request for appropriate disclosure.

\*NOTE: All databases associated with the Victim Compensation Program (VCP) are considered confidential. Information should not be disclosed that identifies to a victim. It is important that each request for information be reviewed on a case-by-basis to determine if confidential and should not be disclosed or released. Supervisors may contact the Board's PIO, PACS Manager, at (916) 491-3597 or <a href="mailto:sleeplesses:glen.carson@vcgcb.ca.gov">glen.carson@vcgcb.ca.gov</a> for any questionable request for release of information prior to its release. A more detailed list of each database by table is maintained in ISS. Contact the Chief Information Officer or designee for assistance.





Memorandum

Secretary
State and Consumer Services Agency
Chairperson
JOHN CHIANG
State Controller
Board Member
MICHAEL A. RAMOS
San Bernardino County District Attorney
Board Member
KAREN McGAGIN
Executive Officer

ROSARIO MARIN

### CONFIDENTIALITY STATEMENT

It is the policy of the Victim Compensation and Government Claims Board (VCGCB) that all computerized files and data that contain VCGCB client information, as well as all information and documents associated with such files and data, are "confidential" and shall not be disclosed except as required by law or specifically authorized by the VCGCB.

Under this policy, all VCGCB employees and contractors must respect the confidentiality of VCGCB data by not disclosing any files or data accessible to them through their employment or affiliation with the VCGCB.

The Contractor shall notify the VCGCB immediately if a security incident involving the data occurs.

### **ACKNOWLEDGEMENT**

I have read and understand the above policy. I understand that it is my responsibility to share these contract provisions with any staff under my supervision. I understand that improper use of these systems could be grounds for administrative action as appropriate. I further understand that I must maintain the confidentiality of all VCGCB files, data, information and documentation once my employment or affiliation with the VCGCB ends.

Signature	Date	_
Name (Print)	Affiliation (County/Vendor)	_

County and Agency:		Contract Number:
Personal Services	Month/Year	Position Classification and Timebase
SALARIES AND WAGES		
Name:	S	
FRINGE BENEFITS		
Name:		
OTHER		
Total Personal Services		
Operating and Overhead Expenses		Description of Expenses
Rent		
Utilities		
Insurance		
Equipment rental		
Equipment repair		
Office Supplies		
Telephone		
Postage		
Expendable Equipment (non-capitalized assets)		
Overhead		
Training		
Data Processing		
Other		
Travel		
Equipment (capitlized assets)		1
Total Operating Expenses		
TOTAL EXPENDITURES		
I certify that this is a true billing of exaccounting officer signature	penditures.	
NAME AND TITLE	TELEPHO	ONE NUMBER
ADDRESS PAYMENTS TO BE SENT TO:		

### INSTRUCTIONS FOR COMPLETING MONTHLY INVOICES

All costs in the following categories/subcategories should be included if they were necessary to perform the services under this agreement and provided for in the budget. The total for each category/ subcategory should be shown in the far right column.

### Personnel Services - Salaries and Wages

List each employee by name and position classification and show the percentage of time devoted to the program. Example: If the person is employed full-time, show the following: \$2,500 per month at 100% time = \$2,500. If the person is employed part-time, show the hourly rate and the number of hours devoted to the program (e.g., \$25/hour for 10 hours per month = \$250) or the monthly salary and the percentage of time devoted to the program (e.g.,  $$00 \times $2,500 = $1,250$ ).

### Fringe Benefits

Elements that can be included in the fixed rate include employer contributions or expenses for social security, employee life and health insurance plans, unemployment insurance and/or pension plans. Other benefits, if negotiated as a part of the employee benefit package, also may be included in the fixed rate.

The description and amounts of fringe benefits can be displayed either by category, position or class. Please note that a line item can be used for each different position/class, if the benefits vary. If several people are employed full-time or part-time in the same position/class, provide the number of full-time equivalents.

### Operating Expenses

The following items fall within this category: rent, utilities, insurance, equipment rental, equipment repair, office supplies, telephone, postage, expendable equipment, overhead, data processing, training and travel. All items submitted must include a description or explanation of the expense.

The following subcategories have special requirements as noted below.

### Rent

The rent subcategory is for facility rental. Indicate the number of square feet specified in the agreement as well as the rental amount.

### Office Supplies

A request for office supplies in excess of \$500 per PY requires a justification for the entire amount of expenditures.

### Expendable Equipment (Non-capitalized assets)

Expendable equipment includes equipment with an acquisition cost of \$499 or less per unit (including tax, installation and freight) or with a useful life of less than five years. Provide a detailed description and indicate the number of pieces of equipment being purchased.

### Note

Although equipment is included in the budget, ALL equipment for which the county requests reimbursement from the Board must be requested in writing by the county and approved in writing by the Board prior to purchase. All requests must be submitted on the Equipment Purchase Justification/Authorization Request form. Further, the Board reserves the option of not reimbursing for equipment that is not requested and approved in writing prior to purchase.

### Overhead/Indirect Costs

Overhead costs are indirect costs which cannot be charged to a direct cost category because they are not readily itemized or assignable to a particular program. Overhead costs are costs necessary to the operations specified in the agreement. The costs of centralized County services such as personnel or accounting services are examples of indirect costs. For further information, please refer to Exhibit D.6.

### **Travel**

The Contractor may use either its own written travel and per diem policy or the State policy in accordance with State Administrative Manual Section 0700 but it cannot exceed reimbursement rate of the State's travel policy. See Attachment IV for the State travel reimbursement rates.

Allowable travel expenses are costs for transportation, lodging, meals and incidental items incurred by the Contractor staff to attend training classes, conferences, meetings, workshops or hearings. Out-of-state travel is not authorized.

Describe the purpose of the trip and list all personnel who made the trip. If applicable, show any computation if mileage is being claimed. For example, if the Program Director attended a conference in Sacramento, 100 miles @ 0.34 per mile = \$34.00.

### Equipment (Capitalized Assets)

Capitalized assets includes equipment with an acquisition of \$500 or more per unit (including tax, installation and freight) or with a useful life of five years or more. Examples of such equipment are copiers, personal computers (including the monitors and CPU) and "modular furniture". Provide a detailed description and indicate the number of pieces of equipment being purchased.

For information regarding authorization to purchase equipment, please see notation under Equipment (Non-capitalized assets).

### Miscellaneous Expenses

Miscellaneous expenses are those charges that do not fall within the scope of the categories listed above. Provide a detailed description and breakdown of any expense identified as miscellaneous.

### APPROVED TRAVEL REIMBURSEMENT RATES

### Mileage

The state mileage rate will be reimbursed in accordance with the Department of Personnel Administration's travel rules and the Internal Revenue Service's current published mileage reimbursement rates. Mileage covers gasoline, the cost of maintenance (oil, lube, routine maintenance), insurance (liability, damage, comprehensive and collision coverage), licensing and registration, depreciation, and all other costs associated with operation of the vehicle. The Contractor who plans to use cars from a state, county, city or district car pool or garage may invoice either the mileage rate established by the loaning agency or the state mileage rate, not to exceed the state mileage rate.

Ν	Λ	e	a	Is
_	-	_	_	_

Breakfast	\$ 6.00	Breakfast may be claimed when travel commences at or prior to 6:00 a.m. Breakfast may be claimed on the last fractional day of a trip of more than 24 hours if travel terminates at or after 9:00 a.m.
• Lunch	\$10.00	Lunch may not be claimed for travel less than 24 hours. Lunch may be claimed if the trip begins at or before 11:00 a.m. and may be claimed on the last fractional day of a trip of more than 24 hours if the travel terminates at or after 2:00 p.m.
• Dinner	\$18.00	Dinner may be claimed if the trip begins at or before 4:00 p.m. Dinner may be claimed when travel terminates at or after 7:00 p.m. whether on a one-day trip or on the last day of a trip of more than 24 hours.
<u>Incidentals</u>	\$ 6.00	Incidentals may be claimed for trips of 24 hours or more.
<u>Total</u>	\$40.00	

### Lodging

Statewide up to \$84.00 with receipt, except as follows:

Los Angeles and San Diego counties – up to \$110.00 + tax (with receipt)

Alameda, San Francisco, San Mateo and Santa Clara - up to \$140.00 + tax (with receipt)

### <u>Other</u>

Parking, taxi, airport shuttle, etc., which exceeds \$10.00 must be supported by receipt.

NOTE: all the above-mentioned rates are subject to change

State of California Victim Compensation and Government Claims Board BOC-ADM-10-13 (Rev. 9/02)

ATTACHMENT V

TRAIN	NING REQU	JEST		
Name of County	Contract	Number	g)	Fiscal Year
Employee Name (Last, First, MI)		Telephone		
Classification		VWC#	(1990)	
Supervisor		Telephone		
1. 2.	se Title		Cost	
3.				
* Please provide a breakdown of travel cost	is			
Organization S	ponsoring Cour	se		Course Date
1.				
2.				
3.				
Check appropriate box  Job Required * Job Rel *Provide explanation of relatedness:	ated Upv	vard Mobility	Career Related	d
SIGNATURES				DATE
Participant				
Supervisor				
Board approval				

Please fax the signed form to 916/324-6381 to the attention of the Joint Power Analyst.

State of California Victim Compensation & Government Claims Board Equipment Purchase Authorization Request Business Services Section VCGCB-ADM-6070

## EQUIPMENT PURCHASE JUSTIFICATION/AUTHORIZATION REQUEST

The following information must be provided in order for authorization to be granted for the purchase of equipment through the Criminal Restitution Compact contract. As stated in the contract, ALL EQUIPMENT PURCHASES MUST BE JUSTIFIED BY THE REQUESTING COUNTY AND APPROVED BY THE VICTIM COMPENSATION PROGRAM PRIOR TO PURCHASE, or the purchase may not be authorized and paid from the contract. A separate form must be completed for each piece of equipment being requested. Attach additional sheets or documents as needed. County: **Fiscal Year of Contract:** Make of Equipment: Model No: Software: (i.e., ProCom, Access, Windows, Excel) Cost for- Equipment: Software: \$ TOTAL COST (please include taxes and delivery charges): \$ How was this equipment selected and description of item(s): (Selection, i.e., 3 bids for comparison; description of item, i.e., lateral file - width, height and number of drawers) Why is this equipment needed: (i.e., VOX access for new staff, current computer old/slow, etc.) COUNTY CONTACT Name: Phone No: E-Mail Address:

For Victim BSS/ISS Cor	Compensation Progr mments:	am Staff Use	Only:
	Approved as submitte	d Denied	
	Approved with change	es (noted above)	
Signed:		Date	:
Restitution F	Recovery Staff or Joint P	owers Analyst	Staff Comments:
	tooovery out or come i	owers Analyst	otan comments.
	ApprovedUpon Appr	oval -Forward copy to	FBOS: ATTN. Larry Iniguez
2	Denied		
Signed:	<del></del>	Date	:
BSS- Issuino	of Asset Tag Stickers		
	Asset Tags Sent	DATE:	
	Schedule of Equipment	Sent	Date:
=		Received	Date:
		Signed:	

Revised: 11/03/03

### **EMERGENCY AWARD PAYMENT GUIDELINES**

### EMERGENCY AWARD PAYMENT SERVICES

- a. The Contractor shall expend funds from the Revolving Fund only when it has been verified that the emergency award is necessary to avoid or mitigate substantial hardship to the applicant as defined in California Code of Regulations, Title 2, Section 649.11. The Contractor shall document the name and title of the person contacted, the name of the provider, and the telephone number. The Contractor shall complete the Eligibility and Bill Review Guides (Attachments VIII and IX) for each claim. The Contractor shall maintain all verification documentation, including the Eligibility and Bill Review Guides in the claim file and it shall be available for review, by the Board, upon request.
- b. The amount paid by the Contractor shall not exceed the amount verified and authorized by applicable laws and Board policies.
- c. The Contractor shall establish and enforce procedures to ensure that payments, from the Revolving Fund, are made only to persons authorized to receive the funds.
- The Board shall report all reimbursements made to the Contractor for expenses under this contract to the Internal Revenue Service (IRS).
- e. The Contractor shall maintain its name and accurate Tax Identification Number (TIN) in the Board's computer system and insure that it matches the information submitted to the IRS.
- f. Once the TIN is entered into the Board's computer system, the Contractor's name and TIN shall be keyed as the provider's name and number into the Board's computer system.
- g. The actual provider of the services (e.g., the cemetery or funeral home) shall be shown on the "moreable" window field next to the provider number (this will be the non-pay provider) on the Board's computer system. Information about the actual provider services is necessary for generating informational reports. If the TIN of the provider of services is not in the provider database, the Contractor shall follow the normal provider database procedures established by Board policies.

Note: The location of information may change with the implementation of the Board's new computer system.

- h. The Board and the Contractor shall comply with all applicable state and federal requirements. In compliance with Internal Revenue Code 6041 (26 U.S.C.A. § 6041), the Board shall issue to the Contractor a Form 1099-MISC at the end of the calendar year stating the amount that the Contractor received as payee from the Board that year. The Contractor shall be responsible for issuing a Form 1099-MISC to each provider in accordance with federal law. In compliance with Internal Revenue Code 6041, the Contractor shall provide the required Form 1099-MISC to providers no later than January 31st of the following year. In accordance with Board procedures, the Contractor shall submit a Form W-9 in place of the Payee Data Record (Std. 204).
- i. The Contractor shall be responsible for abiding by established procedures to account for monies expended and deposited into this account. The Contractor shall account for funds in the manner prescribed by current county mandates and practices. A summary of such practices may be forwarded, upon the Board's request, to the Board for review by the Board's Audits and Investigations Branch.

### OVERPAYMENTS

Any payment from the Revolving Fund that does not qualify under applicable statutes and regulations is considered an overpayment. Once an overpayment is identified as a result of the Contractor's failure to follow statute, Board policy, or the requirements of this contract, it is the Contractor's responsibility to ensure that the Revolving Fund account is replenished in the amount of the overpayment. The Contractor agrees to seek recovery of the overpayment from the overpaid party, in accordance with Government Code Section 13952.5(f)(1) and shall complete the Overpayment Checklist (Attachment XI).

The Contractor agrees that it shall not file a deficiency claim under State Administrative Manual Section 8072 or any other provision, for reimbursement from the Board for any deductions made under the above paragraph.

JP Analyst	JP Center	Claim Number
Review Date		Hearing Date

### **ELIGIBILITY REVIEW GUIDE**

ELIGIBILITY	Yes	No	N/A
Application filed w/in one year of incident or 19 <sup>th</sup> birthday? (or good cause shown)			
Is there documentation that substantiates a crime occurred? (crime report; EPO; RPO; medical records etc)			15
Was there physical injury or threat of physical injury?			
Meets definition of eligible applicant.			
Any issue of involvement in events leading to the crime is resolved.			
Any issue of participation in a criminal act is resolved.			
Did the claimant cooperate reasonably w/law enforcement?			
Did the claimant cooperate w/the Board?			
For Derivative Victims Only: Is primary victim eligible? (w/exception of DV)			
Does the Derivative Victim qualify?			
VOX DATA			
Claimant name is correct.			
Claimant address is correct?			
"Is claimant filing claim?" field correct.			
"Benefit level" field is correct.			
"MH Limit" \$ in field is correct.			
Date of crime on VOX is correct.			
"Application filed by:" name is correct.			
"Application filed by:" address is correct.			
Applicant has legal authority to file for claimant or affidavit has been completed.			(Deserve (State)
Felon status verification in file.			
Application is properly signed.			
Victim Witness Center is identified on VOX and correct.			
Application received date in VOX matches date stamped, or signature date			
Per C CQ CN, C CQ VN, or C CQ CR, claim is not a duplicate (if there is a claim for the same claimant, check benefit level, and incident date and details before making duplicate determination: if different suspect and/or different crime, it is NOT a series of related events)			
REIMBURSEMENTS/RECOVERY			
If a civil suit has been filed, the name and address of civil suit atty is verified and worksheet sent to LORS?			
If incident was work-related, Workers' Comp verification has been pursued and worksheet sent to LORS?			
If vehicle incident, auto insurance has been verified and worksheet been sent to LORS?			
If restitution verified, appropriate letter has been sent or disposition log created (if CRC county)			

JP Analyst	JP Center	Claim Number		
Review Date		Hearing Date	-	
CUS	TOMER SERVICE		(4)	
Hearing notice is clear, correct, and sensiti	ive. (including Zero Award Le	tter)		
Per app, mail, verifications, <u>all</u> claimed loss and includes pending bills.	ses, issues or questions are a	ddressed on history page		
All losses claimed are added to VOX. (inclu	uding requested income and p	pending expenses)		
COMMENTS:				

JP Analyst	JP Center	Claim Number_	ATTACI	HMENT	T IX
Review Date	DOS	Hearing Date			
	BILL REVIEW GUI	DE			
	VOX DATA		Yes	No	N/A
Quick review of VOX fields as listed on Claimant/Applicant/ Filed-by etc.)	Eligibility Review Guide VOX Da	ata. (benefit level, MH limits \$			
	PAYMENTS	<b>"</b> "	Yes	No	N/A
CHECK E	ACH BILL SET FOR PAYMENT	T MAN AND AND AND AND AND AND AND AND AND A			
	l health, and funeral/burial exp				
Billed amount matches billed amount or	ı VOX	Street			
Dates of service are entered into VOX of		e field if applicable)			
Applicant is legally liable for or has paid		- Note in approacho;			
Payee name on VOX is correct.					
Payee address on VOX is correct.					
Payee tax ID on VOX is correct.					
Non-Pay provider is linked on VOX.					
MH bills have been pre-auth'd if applica	ble.				
Ir	ncome or support loss		Yes	No	N/A
Verified disability period matches VOX (	(Date of Service).				
Wage loss calculations match verified in	nformation in file.				
Support loss has been pre-auth'd and p	aid 6 months in advance.				
	For all expenses		Yes	No	N/A
Loss is a qualifying loss under VCP stat	tute and regulation, or bill is deni	ied.			
Authorization is in file for vehicle purcha excess of \$5,000 and/or in-home care of	se/modifications; home modifications and selections are considered as the selection of the selections are considered as the selection of the s	ation; payment for F/B in e Expense)			
Payment does not duplicate a previous	payment.				
Reimbursements/recoveries verified and comp, SDI, SSDI, SSI, private disability,	d added correctly to VOX (civil s , health insurance, medi-cal, me	suit, auto insurance, work dicare, restitution, other?)			
BRS, percent related, or other reduction	applied correctly.				
Verified amount is correct.					
CL	ISTOMER SERVICE		Yes	No	N/A
Hearing notice is clear, correct, and sen	sitive.	-			
Per app, mail, verifications, <u>all</u> claimed le and includes pending bills.	osses, issues or questions are a	ddressed on history page			
All claimed losses are added to VOX.					
COMMENTS:	700		1		

# JP COUNTY REVOLVING FUND DISBURSEMENT LOG

	County Na	County Name/Number				Month/Year				
-						Type a	Type and \$ Amount of Expense Paid	nt of Expens	se Paid	
	-	2	3	4	5	9	7	8	6	10
***************************************	Check Number	Date of Check	Claim Number	Name of Provider or Victim/Claimant	Provider Tax ID #	Funeral/ Burial	Domestic Violence	Sexual Assault	Crime Scene Clean-up	Monthly Total
								BEGINNII	BEGINNING BALANCE	
_										
2										
က										
4										
5										
9										
7										
8										
6										
10										
11										
12										
13										
14										
15										
16										
17										
18										
19										
20										
21										
					TOTAL					
	LEGEND							ENDI	ENDING BALANCE	

## LEGEND

- Column 1: Enter Check Number issued by county Budget Office
  - Column 2: Enter Date of check issued by county Budget Office

E-mail report to Accounting Manager:

smurillo@vcgcb.ca.gov or fax to 916/491-3639.

- Column 3: Enter Claim Number of Victim/Claimant
  - Column 4: Enter Provider or Victim/Claimant name
- Column 5: Enter Provider Tax ID Number. County is responsible for issuing 1099 to provider at end of year
  - Columns 6, 7, 8 & 9: Enter amount(s) paid under expense type
- Column 10: Enter beginning balance and deduct expenses paid for ending balance.

# JP COUNTY REVOLVING FUND DISBURSEMENT LOG

		10	Monthly Total																								
	se Paid	6	Crime Scene Clean-up	BEGINNING BALANCE																							ENDING BALANCE
	Type and \$ Amount of Expense Paid	8	Sexual Assault	∥ <del>ラ</del>																							ENDIN
	nd \$ Amour	7	Domestic Violence																								
Month/Year	Type a	9	Funeral/ Burial																								
		5	Provider Tax ID #																							TOTAL	
		4	Name of Provider or Victim/Claimant																								
		3	Claim																								
county Name/Number		2	Date of Check																								
County Na		-	Check		1	2	3	4	5	9	7	8	6	10	11	12	3	14	15	16	7	18	6	0	1		LEGEND
														7	7	~	-	_	-	~	~	~	_	7	3		

Column 1: Enter Check Number issued by county Budget Office

Column 2: Enter Date of check issued by county Budget Office

E-mail report to Accounting Manager:

smurillo@vcgcb.ca.gov <u>or</u> fax to 916/491-3639.

Column 3: Enter Claim Number of Victim/Claimant

Column 4: Enter Provider or Victim/Claimant name

Column 5: Enter Provider Tax ID Number. County is responsible for issuing 1099 to provider at end of year

Columns 6, 7, 8 & 9: Enter amount(s) paid under expense type

Column 10: Enter beginning balance and deduct expenses paid for ending balance.

		<b>OVERPAY</b>	MENT	CHECKLI	ST					
Claim Number:				Date:						
Claimant name and	d address:	Victim's na	me and	address:	Filed by	name and address				
Phone No:		Phone No:			Phone N	No.				
Date of Crime:		1 Hone 140.			I Hone I	NO.				
Synopsis of Crime:										
Di										
Please enter a brief	r description of	f how the over	rpayme	ent occurred:						
Total Overpayment	Overpaid A	mount	Dat	es of Service/		Overpaid party name and				
\$	Claimant	Provider	Sta	rt date		address				
Medical Bill										
Mental Health Bill										
Wertar Health Dill										
Relocation										
Funeral/Burial										
Income Loss										
Support Loss										
Cupport 2000										
Attorney fees										
Prepared by:	Date:			Supervisor:		Date:				
				1						
Potential Fraud: (	)No ()Yes	High Profile		o ()Yes	Sensitiv	e: ( )No ( )Yes				
Please enter a brief des	scription for any	Yes box checked	l above:							
Outcome of phone	call to overpai	d party:								
The contract of the contract o										
		This will be a second of the s		-						
RECOMMENDATION	DN: ()Col	lect (	) Offse	et ()	Waive					
				825						
Prepared by:	Date:	No. 47: 2		Supervisor:		Date:				
QA Manager Review:	Date:			CDEO Review:		Date				
Regional Manager Review:	Date:			DEO-VCD		Date				

### Los Angeles County Chief Administrative Office Grant Management Statement for Grants Exceeding \$100,000

Department:	Los Angeles	<b>County District</b>	Attorney's Office
-------------	-------------	------------------------	-------------------

### **Grant Project Title and Description**

Department Head Signature\_

The Claims Verification and Funeral/Burial and Domestic Violence Programs provide services to victims of crime by processing compensation claims filed by victims and paying verified funeral/burial claims and domestic violence relocation expenses on behalf of the State. This arrangement expedites reimbursement to crime victims, enables the County to receive timely payment for hospital and other services rendered to victims treated at County facilities, assists victims of crime by eliminating the need to postpone funerals when a provider of funeral/burial services is unwilling to wait for reimbursement from the State, and facilitates the payment of emergency relocation costs of victims of domestic violence.

Funding Agency State Victim Compensation and Government Claims Board	Program (Fed. Gra	ant # /State Bill or Code #)	Grant Acceptance Deadline June 30, 2007							
Total Amount of Grant Funding	g: \$4,096,946		County Match:-0-							
Grant Period: FY 2007-2009	В	egin Date: July 1, 2007	End Date: June 30, 2009							
Number of Personnel Hired Un	der This Grant:	Full Time <u>36.30</u>	PartTime_2							
Obligation	s Imposed on the	County When the Grant I	Expires							
Will all personnel hired for this	program be inform	ed this is a grant-funded pr	ogram? Yes _x_ No							
Will all personnel hired for this	Will all personnel hired for this program be placed on temporary ("N") items?  Yesx No									
Is the County obligated to conti	nue this program af	ter the grant expires?	YesNox							
If the County is not obligated to	continue this progr	am after the grant expires,	the Department will:							
a). Absorb the program cost with	hout reducing other	services	Yes Nox							
b). Identify other revenue sourc	es		Yes Nox							
(Describe)										
c). Eliminate or reduce, as appropriate, positions/program costs funded by the grant. Yes _x No										
Impact of additional personnel	on existing space:									

5. L. Cu

Date 8/13/07